



Transforming the volunteer journey

As of January 2023

Our rollout timeline is:

In December 2022, we will:

- Share our plans with districts, groups and units
- Update our training advisers and wider training community

From January to December 2023, we will:

- continue to communicate about the changes
- continuously monitor the rollout of local change plans
- support the cleaning of the data currently held in Compass

In January we will:

- talk to groups about how they can easily help with updating and cleaning the records held on compass for the adult in their group
- share more about our new volunteering structure and the positive impact of changing to team roles
- support District's in launching Volunteer Development Team (with an appointments focused)
- meet with our Training Advisers and Local Training Managers

In February we will:

- rolling out welcome conversations (and winding down appointments sub-committees)
- complete the launch of District Volunteer Development Teams

In March we will:

- Provide tools to help groups and districts think about how current roles fits into new teams and how you can plan for the future

In April we will:

- share details about the small changes to local Trustee Boards (so you can prepare for your AGM)

In May we will:

- take a step back, review how things are going, and provide an opportunity for groups to get even more support

In June we will:

- Look at what District Support Teams will look like (currently Scout Active Support)

In September we will:

- support District's to launch...
 - District Leadership teams
 - District 14 to 24 teams
 - District Programme teams

In October we will:

- move from Scout Active Support to District Support Teams
- look at the road from training to learning
- identify the I.T. support needed and recruit local I.T. champions
- complete Compass data cleaning and check email addresses

In November we will:

- sharing 'Our National Volunteering Culture' locally
- support groups in moving to the new team roles structure
- support local readiness so we can hit the ground running in 2024

In December we will:

- celebrate successes and look forward

From January to March 2024, we will:

- provide support for new digital systems
- provide going support
- move to the new learning framework
- provide feedback to UKHQ to support future development of digital systems